

- 1 Q. **Volume II (1st Revision), Exhibit 7: Annual Reports on Key Performance Indicators**
2 Please provide one table showing: (i) Hydro’s 2017 targets for its 14 Key
3 Performance Indicators, as listed in the table on page 110 of Exhibit 7, and (ii) 2016
4 results for those 14 Key Performance Indicators. (Volume II
5 (1st Revision), Exhibit 7: Annual Reports on Key Performance Indicators, Page 110 of
6 168)
7
8
9 A. Please refer to Table 1.

(rest of page intentionally left blank)

Table 1 Key Performance Indicators - 2017 Targets vs. 2016 Results

Category	KPI	Units	2017 Target	2016 Results
Reliability	Weighted Capability Factor (WCF) ¹	%	79.4	77.1
	DAFOR	%	5.5	10.0
	T-SAIDI ^{2 3}	Minutes/Point	551	325
	T-SAIFI ⁴	Number/Point	3.3	2.9
	T-SARI ⁵	Minutes/Outage	167	112
	SAIDI	Hours/Customer	12.0	15.7
	SAIFI	Number/Customer	5.6	6.6
	End User SAIDI	Hours/Customer	2.43	2.4
	End User SAIFI	Number/Customer	1.5	1.3
	Underfrequency Load Shedding	# of events	6	6
Operating	Hydraulic Conversion Factor	GWh/MCM	0.433	0.432
	Thermal Conversion Factor	kWh/BBL	618	608
Financial	Controllable Unit Cost	\$/MWh	n/a ⁶	13.39
Other	Customer Satisfaction (Residential)	Max=100%	80%	90%

¹ The Weighted Capability Factor target is based on planned annual maintenance outages, an allowance for other short duration maintenance outages, and targeted forced outage durations.

² Transmission and distribution reliability performance is measured on combined planned and unplanned outages.

³ With the commissioning of the assets related to ML and LIL. There are more planned outages in 2017 than usual.

⁴ *Ibid.*

⁵ *Ibid.*

⁶ Hydro does not set a target for Controllable Unit Cost.